

CASE STUDY: **REED BUSINESS INFORMATION, SUTTON OFFICES**

COMMERCIAL

BRIEF

Reed Business Information, Sutton Offices had 4 requirements:

1. Upgrade of 124 card reader system
2. System upgrades to be carried out within 48 hours
3. Deliver improved reporting and system auditing
4. Provide 4 Hour response service and maintenance



SOLUTION

1. UPSCALE

This global client provides vital information, analysis and data solutions across a number of sectors. Security of the premises is vital to the client given the nature of the business. The offices in Sutton featured a 124 card reader Siemens Entro System that had been installed over 10 years previously. It became obvious that an upgrade was required.



2. MONITOR COSTS

With an upgrade path available from SiPass Entro to SiPass Integrated, the specification was confirmed working in conjunction with Mifare card readers as opposed to the now antiquated proximity card readers which offer limited functionality. The use of Mifare cards would then allow users to access other Reed Business Information offices across the country already utilising Mifare card technology meaning that a single card could then be used for access to multiple sites.



CHALLENGES

Having upgraded the system over the course of the weekend, two Ansador network engineers attended site on the Monday morning to ensure all client passes were handed over and the old cards destroyed. Training was subsequently provided to the on-site security and administration teams to ensure a swift handover.



3. BESPOKE SYSTEM

Ansador were given a 48 hour window in which to complete the upgrade works for the 124 card reader system. Sixteen installation engineers and two project managers worked from Friday night through until Monday morning in shifts to ensure the system was upgraded ready for use on the Monday morning with new access cards being distributed on the Monday morning.



RESULT

-  Siemens access control system upgrade
-  Improved reporting and system audibility
-  Introduction of Mifare card technology
-  24/365 2 hour rapid response service and maintenance contract provided

FACT BOX

Systems Used



Siemens



Cisco

Service



Access Control



Networking



2 Hour Rapid Response